



December 21, 2020

AirBnb

Attn: Adam Thongsavat and Toral Patel

Re: Regional Stay at Home Order in Placer County

Dear Adam and Toral:

We are writing to you representing District 5 of both Placer and El Dorado Counties, which include the California side of Lake Tahoe as well as numerous ski resorts, and the Town of Truckee. We are asking for your help in reducing the spread of the COVID-19 virus by working with your short-term (STR) rental operators and guests to adhere to the current Regional Stay at Home Order issued by Governor Newsom on December 3, 2020.

The Tahoe-Truckee area, as part of the Greater Sacramento Region, is currently under a stay at home order through at least January 1. The order states that when any California region is under a Regional stay at home order, "no hotel or lodging entity in California can accept or honor out of state reservations for non-essential travel, unless the reservation is for at least the minimum time period required for quarantine and the persons identified in the reservation will quarantine in the hotel or lodging entity until after that time period has expired. Additionally, hotels and lodging entities in a county under a Regional Stay Home Order cannot accept or honor in-state reservations for non-essential travel."

We have corresponded with current Transient Occupancy Tax (TOT) certificate holders to make them aware of the current restrictions. However, we know that there are still many reservations over the next two weeks through your site and other online platforms in the Tahoe-Truckee area.

We ask you to please take the following steps to help us address this issue:

1. Inform owners and guests that if they have bookings through January 1, and are not considered "essential personnel", these reservations violate the current Stay at Home order for our area and should be cancelled. (STR operators can rent for "essential functions and travel including

COVID-19 mitigation and containment measures, treatment measures, accommodation for essential workers, or housing solutions, including measures to protect homeless populations.”)

2. Work with property owners to allow for full refunds or rebooking so guests can return to our area when it is safe to do so.
3. If you are unable or unwilling to reach out to property owners directly, we ask that you work with county and town staff to help us identify noncompliant properties so we can contact those property owners.

Your support will help STR operators comply with the Order and also ensure our rural healthcare systems are not overrun during this holiday season. In addition, Placer County and the Town of Truckee are looking at options to penalize STR operators who rent their properties during this time. Your assistance will also help STR operators avoid losing their permits which will also have impacts to your business should several operators lose the ability to rent in the future.

Thank you for your cooperation in this matter. This year has been challenging for us, but by working together to limit the spread and protect our resources, I hope we can return to normal soon and get back to welcoming visitors to the Tahoe-Truckee area.

Please do not hesitate to contact us if you have additional questions.

Sincerely,



Cindy Gustafson
District 5 Supervisor, Placer County



Sue Novasel
District 5 Supervisor, El Dorado County



Jen Callaway
Town Manager, Truckee